

City of Seattle Request for Proposal # RFP-170250
Addendum

Dated 10/31/17

The following is additional information regarding Request for Proposal # RFP-170250, titled “OMS Upgrade” released on 10/2/2017. The due date and time for responses will remain as 11/22/2017 @ 2:00PM (Pacific). This addendum includes both questions from prospective proposers and the City’s answers, and revisions to the RFP. This addendum is hereby made part of the RFP and therefore, the information contained herein shall be taken into consideration when preparing and submitting a proposal.

Item #	Date Received	Date Answered	Vendor's Question	City's Answer	RFP Revisions
1	10/3/17	10/3/17	Can companies outside of the United States submit an application for this RFP?	Yes	None
2	10/3/17	10/4/17	Are consultants required to be onsite for meetings at any time?	Yes, at least some of the time	None
3	10/3/17	10/4/17	Are consultants able to perform tasks related to the RFP from outside of the United States? Such as from Canada or India?	Possibly, but the consultants will be required to be on-site at least some of the time.	None
4	10/3/17	10/3/17	Can proposals be submitted via email?	Proposals must be submitted as per the RFP	None
5	10/4/17	10/4/17	What kind of funding does the city typically expect for this type of project?	CIP & O&M funding. No specific budget.	None
6	10/4/17	10/4/17	Would it be possible to obtain a copy of the current contract for the Outage Management System that uses Oracle Utilities' Network Management?	There is no current contract as we manage it in house	None
7	10/4/17	10/4/17	Who is the vendor that holds the current Outage Management System contract?	There is no current contract as we manage it in house	None
8	10/4/17	10/4/17	What was the duration of the current Outage Management System contract?	There is no current contract as we manage it in house	None
9	10/4/17	10/4/17	What is the value of the current Outage Management System contract?	There is no current contract as we manage it in house	None
10	10/17/17	10/18/17	How is a WMBE firm scored if they are a WMBE company?	All Inclusion Plan Submittals will be evaluated on the following: <ol style="list-style-type: none"> 1. Overall Look and Feel of the WMBE Plan 2. Aspirational WMBE Goals 3. WMBE Team Composition 	None

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				4. Past Performance	
				Firms can self-perform, but self-performance is not a substitute for an effort to use WMBE firms.	
11	10/17/17	10/18/17	Why did the City wait so long to implement the project?	City was trying to follow a sequence (billing, customer service benefit, AMI, etc).	None
12	10/17/17	10/18/17	Who is the executive or Project Sponsor?	Kelly Enright – Customer Care Director, Seattle City Light	None
13	10/24/17	10/31/17	Has SCL deleted any data out of NMS since the last go-live? Should data be converted from NMS into OUA or does data need to be converted from OUBI. What are the data retention requirements?	No outage data. Model data yes. Retention will be determined as part of the requirements. Data conversion will be determined as part of the requirements.	None
14	10/24/17	10/31/17	Can they provide the version of ESRI that the integration needs to be completed with?	10.3	None
15	10/24/17	10/31/17	Integration, can SCL provide at least some high level description of the expected information that would flow to/from, Looped Radial Distribution System. Lod Forecasting (Load SEER), AGA and Distribution Flow?	Electrical model is built from LRDS (ArcFM) to NMS Customer load is from CCB to NMS Outage statistics from NMS to AGA	None
16	10/24/17	10/31/17	Can you provide details on your expectations for training? Does SCL have trainers that will need receive train the trainer sessions? Or is all training to be provided by the contract with no SCL resource involvements. How many sessions of training are anticipated? Is it required that training documentation be customized? And is there any existing training documentation that can be used as a starting point?	SCL has trainers that will need to receive train the trainers sessions. Yes we expect the documentation to be customized. We have existing training documentation for version 19024	None

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17	10/24/17	10/31/17	If OMA development and deployment is in scope, what type of devices will OMA be expected to run on? iOS, Android, windows tablets, other?	Windows 10 tablets (potentially IOS for phones)	None
18	10/24/17	10/31/17	For modules that are already deployed, is it expected that all business processes will be revisited, or is it intended for business processes to remain?	Yes	None
19	10/24/17	10/31/17	Are these reports expected to be replaced by OUA? Can you provide a list of the specific reports currently being used?	The expectation is to use OMA unless it does not fulfill the requirements. List of reports: Critical Customer Outages Daily Outage Report Device Outage History IEEE City Indice Report IEEE City Indice Report Outage Crew Report Outage Summary Recurring Device Outages SCL ETOR Report Sustained Outages by Cause Summary Sustained Outages Summary	None
20	10/24/17	10/31/17	What operation reporting capabilities does Oracle Utilities Business Intelligence provide? Are these capabilities expected to be replaced by OUA reports/dashboards?	The expectation is to use OMA unless it does not fulfill the requirements.	None
21	10/24/17	10/31/17	Does SCL currently license the OUA for NMS software? If so, what version? Has it been implemented?	We have OUA for Oracle Utility applications such as CCB. We have OUBI for NMS and anticipate converting to OUA.	None
22	10/24/17	10/31/17	How many end users are estimated to require training	16 train the trainers and up to 160 end users.	None
23	10/24/17	10/31/17	Is there a format of training that the City prefers? Online, classroom, or at the	Classroom	None

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			discretion of the implementation consultant?		
24	10/24/17	10/31/17	One of the activities in scope as listed in Section 6.1 Scope of Work, Technical is '• upgrade operational reporting to use Oracle Utility Analytics (OUA)'. Please let us know what will be the upgrade version for OUA.	It will be determined as part of the requirements.	None
25	10/24/17	10/31/17	"Please let us know which of the integrations between applications need to be implemented on Oracle SOA and on SGG. Also please share the interface catalogue for the existing integrations that needs upgrade."	All integrations currently implemented in the Oracle Service Bus (SOA Suite) include customer callbacks and outage notifications from NMS to Community Notification System (CNS), real-time service point updates from CCB to NMS, and customer initiated trouble tickets from IVR to NMS. Other interfaces that exist outside of the SOA Suite environment include breaker operations from the EMS, outage statistics to AGA, and outage events to the outage map	None
26	10/24/17	10/31/17	Please let us know if any batch integrations are part of the RFP scope. If yes, please let us know the middleware product currently being used.	Customer load is currently supported through a batch process that is initiated by AutoSys.	None
27	10/24/17	10/31/17	Please provide the details of Switching Management spanning across SCADA, OMS and Mobile Application in current architecture.	The switching module is not currently implemented	None
28	10/24/17	10/31/17	Is the LV network also modelled in the current OMS?	No, though the network systems may be included in the scope.	None
29	10/24/17	10/31/17	Does Seattle City Light's EMS/SCADA system support ICCP?	Yes	None

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30	10/24/17	10/31/17	Is ArcGIS the Source of Network Model for SCADA/EMS?	SCADA points are modelled in GIS	None
31	10/24/17	10/31/17	What is the scope for Data conversion? Is the quality of the present data in all the system verified and validated?	From the current to the new system. The current data are verified and validated as part of the model build and customer load processes but have no further scrutiny.	None
32	10/24/17	10/31/17	Is End to End Performance Testing for all integrated applications in scope? What is the tool being used for Performance testing of current System?	Yes, it is in scope. The tool currently used is HP LoadRunner.	None
33	10/24/17	10/31/17	What are the different kinds of transactions (OLTP, Batch Processing, Reporting, Messaging, Synchronous calls, Asynchronous calls etc.) involved in the application/s to be tested?	All transactions will need to be tested	None
34	10/24/17	10/31/17	For CCB, MDM/SGG, OUA, L+G head end systems, Development changes, configuration changes and testing will be in scope for the System Integrator?	Yes – the City’s standard process is for the SI to be responsible for the development environment(s), to provide knowledge transfer for deployments through the QA/UAT environment(s), and finally, the City will be responsible for deployments into production.	None